



PAN PACIFIC
TORONTO

March 13, 2020

Pan Pacific Toronto has stepped up precautionary measures on preventing the spread of the Novel Coronavirus (COVID-19). The safety of our guests and associates are of paramount importance to us. We will do everything that we can to ensure that our guests have a safe and pleasant stay.

The following have been implemented at Pan Pacific Toronto and our associates have been briefed on the guidelines provided by Toronto Public Health.

Hand sanitizers have been placed at guest contact areas such as hotel lobbies and meeting spaces. Special attention has also been placed to sanitize public contact points such as elevator doors and buttons, door handles, reception counters, telephones, and conference/meeting rooms. The cleaning of guest rooms has also been stepped up at all high touch point areas.

All Associates at Pan Pacific Toronto will follow the outlined prevention measures:

- Wash hands often with soap and water or use an alcohol-based hand sanitizer.
- Avoid touching eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are ill.
- Stay home when they are ill.
- Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and wash your hands.
- If you do not have a tissue, sneeze or cough into your sleeve or arm.
- Clean and disinfect frequently touched objects and surfaces.

The Public Health Agency of Canada continues to assess the health risk associated with the coronavirus as low for Canada. We remain vigilant and will work closely with the authorities for the health and safety of all stakeholders.

Thank you for choosing Pan Pacific Toronto and we look forward to welcoming you soon.